Is Your Order Management System **Optimized** for Omnichannel Retail?

1.

PROBLEM

System Instability

Does your OMS consistently crash during peak order times and require frequent maintenance?

SOLUTION

Cloud-native SaaS Platform

You need a cloud-based software solution that supports rapid scalability to contend with peak usage.

2.

PROBLEM

Costly Service Requests

Do you have to request external support in order to modify and adjust your OMS to meet your evolving needs?

SOLUTION

Configurability

There are user-friendly and configurable systems on the market that enable you to make changes in-house, quickly and efficiently.

3.

PROBLEM

Multiple Shipments Per Order

Do you have high delivery costs and negative customer experiences because your OMS is unable to reduce or eliminate multiple shipments per order?
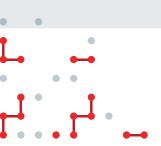
SOLUTION

Order Consolidation

Take items located in disparate locations and route them to a predetermined location for consolidation into one shipment.

4.

PROBLEM

Last-Mile Costs

Are you not offering ship-from-store because your OMS is unable to keep your in-store inventory up-to-date?

SOLUTION

Micro-Fulfillment

Make sure you can fulfill orders from the store closest to the customer, reducing last-mile costs and delivery times.

5.

PROBLEM

Order Fulfillment Process Inefficiencies

Do you lack visibility into your order data?

SOLUTION

Full Inventory Business Intelligence

You need a tool that provides insights into inventory, dynamic order fulfillment and profitability; and effortlessly enables you to download and build customized dashboards.

Find out how Tecsys' distributed order management solution can help you gain total control of your end-to-end supply chain operations by connecting digital commerce to physical stores.

Speak to a retail supply chain expert ❯❯❯❯

tecsys™