



Tecsyst Retail Solutions

Your brand aspirations should not have limits —
and neither should your technology solutions.



End-to-end Supply Chain Solutions

Borderless, flexible and scalable omnichannel solutions for your entire supply chain.

To meet the exceedingly high demands of the modern consumer, retailers are being challenged to create seamless buying experiences, break down operational barriers and fulfill orders across a blend of channels.

At Tecsys, we don't only believe this is possible, we're making it easy. We work with brands of all types to help stitch the gap between physical and virtual. To connect digital commerce to physical stores. To unlock omnichannel order orchestration and fulfillment.

We're equipping retailers with the end-to-end software and technology they need to deliver on their brand promise; to delight their buyers; to grow as retailers; to evolve with a market that is redefining retail fulfillment.

Warehouse Efficiency

In today's warehouse operations, you have more business volumes, more goods to move to multiple channels and under tighter cycle times. Tecsys' warehouse management solution will help you optimize workflows, increase order accuracy and improve inventory management.

Inventory Visibility

When a shopper has an item in mind that they want to buy, they usually want it now and you need the ability to unify disparate inventory pools across many channels to gain a single enterprise view of stock. Our robust distributed order management solution takes the warehouse position, then observes all different inventory locations throughout the organization. It tracks all the incoming and outgoing dynamic inventory positions, considers the online order, shipments, incoming inventory, in-store inventory and gives you a complete real-time view by location.

Order Fulfillment Acceleration

You work hard to reduce the time it takes to get an order to a customer's home or to its stores. Process thousands of transactions every minute with seamless omnichannel order orchestration and routing through a comprehensive, flexible process workflow. Tecsys enables you to capture payments, invoices, run tax calculations, split shipments, provide customer notifications, and much more – removing the complexity of managing special order types, so you can work smarter, not harder.

Delivery Optimization

Customer service is at the heart of every decision you make and that is why you need to offer as many options as possible. Tecsys' distributed order management solution will help you implement order consolidation to improve customer satisfaction and shipping rate brokering to reduce last-mile costs. Additionally, our solution empowers in-store pick/pack/ship for store fulfillment capabilities such as buy online pickup in-store and ship-from-store.

Returns Management

How your business is set up to process returns can mean the difference between cementing a lifelong customer relationship or creating a complaint ripple effect that negatively impacts your brand perception. Tecsys' returns management solution enables you to provide receipt-free returns that inspire more purchases and add sellable returned merchandise straight back into inventory.

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“This implementation will enable us to stay at the forefront of omnichannel retail for years to come.”

Richard Sejean
Director of Ecommerce
Browns Shoes



In a 'now' generation, 'now' is the time. The technology is here and accessible to retailers of all sizes. Tapping into this new age of retail requires a new kind of collaboration. One unlike any other provider. One that connects you to an end-to-end supply chain platform, and in turn connects your customers to you. No limits. No borders between you and your growth aspirations.

It's time to embrace how your customers shop; to reimagine how you fulfill your brand promise to them. We make your inventory visible, your order fulfillment routes faster, your shipping costs lower and your returns easier – all in the name of exceptional customer service.

The end-to-end retail supply chain is about joining the dots between you and your customers no matter where they are, what they're doing or what device they're using.

That's retail without limits. And that's where Tecsys delivers.

For more information on the Tecsys Retail Solutions, contact Tecsys at **800-922-8649** or **info@tecsys.com**

 **tecsys**[™]